



**Beetexting**





90%

of texts read  
within first 3  
minutes

98%

of text opened  
compared to  
**email's 45%**

97%

of people text  
every day



**Beetexting**

Pew Research Center, Gartner, and Forbes.





Messages

Tools

Settings

## Conversations

## Contacts



James Brown

How'd the meeting go?



Friday



Philip Garzia

Resolved by You



8/06/20



Luke Kim

Do you think the custome...



8/06/20



Thomas Olson

Thanks again! 🍷



8/05/20



Peter Smith

Nope, thanks!



8/05/20



Mark Williams

We're well, thanks for aski...



8/05/20



Matthias Miler

All good here!



8/05/20



Andrew Jones

Resolved by Arnold Lovin



8/05/20



James Anderson

Just checking in. Anythin...



8/04/20



Bartholomew Johnson

Reopened by You



8/04/20



Simon Martinez



Can you help me with my order? I can't seem to find the email with tracking number in it and I'm wondering when it might arrive. Thanks!

Nag TC

08/04/20 5:31 PM

Just checking in. Anything I can do to help?

Mike Somers 08/04/20 5:54 PM

Hoping to have more info early next week.

08/05/20 8:25 AM

Ok sounds good. No rush on our end just wanted to make sure you knew we're here to help.

Mike Somers 08/05/20 8:26 AM

Awesome! Thank you!

08/05/20 8:26 AM

Resolved by You.

08/06/20 11:50 AM

Type message here...



SEND

Philip Garzia

(727) 491-7515



## Tags

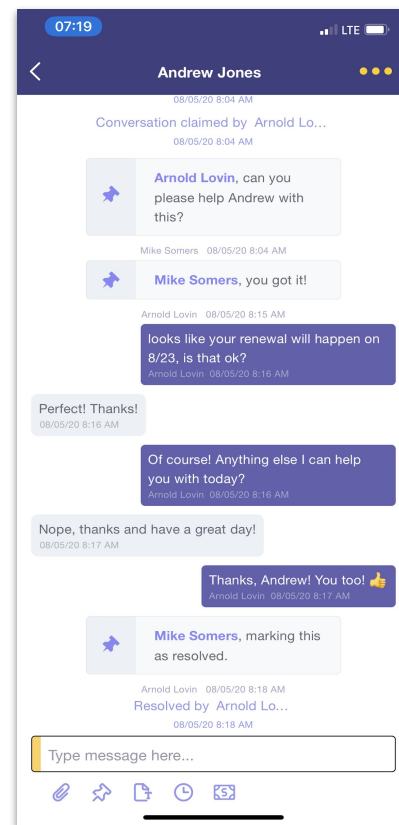
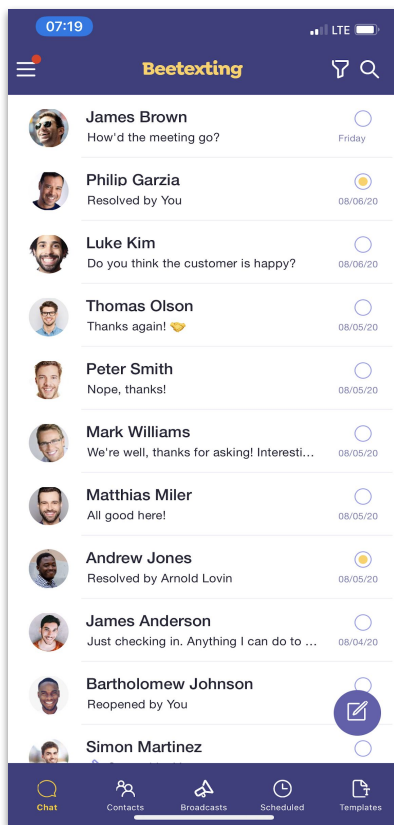
Separate by commas

lead x

## Notes

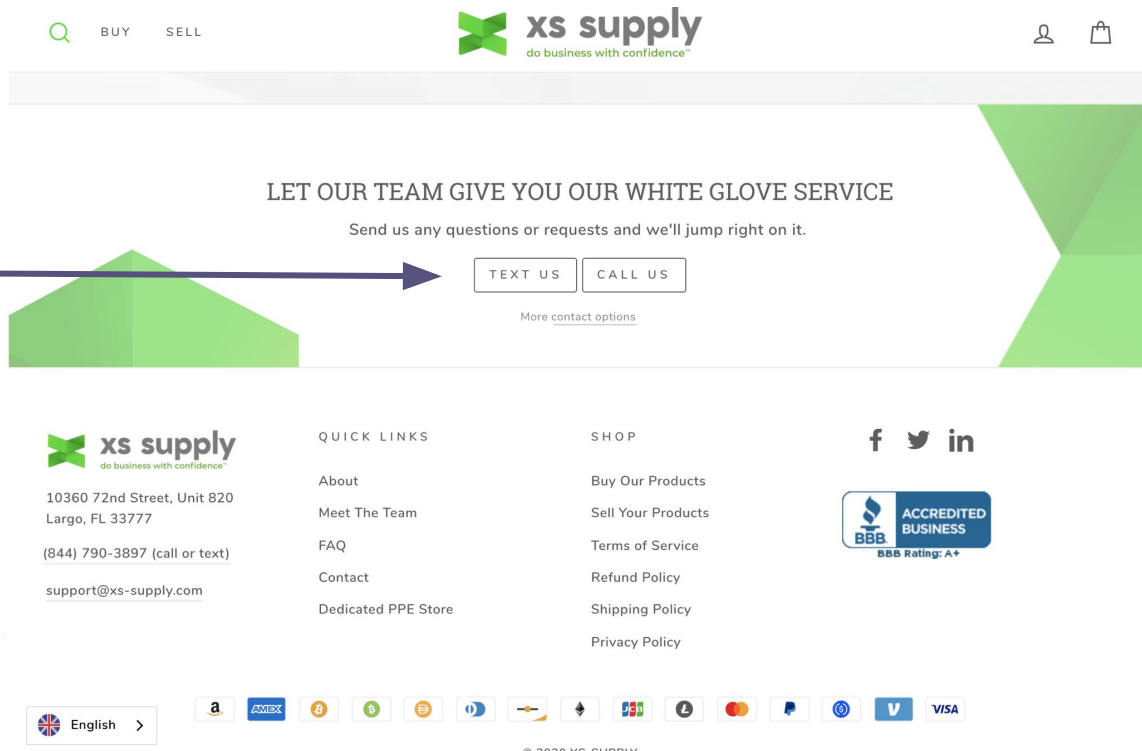
Add a note here...

No Notes





# TEXTING + WEBSITE



The screenshot shows the xs supply website. At the top, there is a navigation bar with a search icon, 'BUY', and 'SELL'. The xs supply logo is in the center, and user and cart icons are on the right. Below the navigation bar is a large banner with the text 'LET OUR TEAM GIVE YOU OUR WHITE GLOVE SERVICE' and 'Send us any questions or requests and we'll jump right on it.' There are two buttons: 'TEXT US' and 'CALL US', and a link 'More contact options'. Below the banner, the website is divided into three columns. The left column contains the xs supply logo, address (10360 72nd Street, Unit 820, Largo, FL 33777), phone number ((844) 790-3897), and email (support@xs-supply.com). The middle column has a 'QUICK LINKS' section with links to 'About', 'Meet The Team', 'FAQ', 'Contact', and 'Dedicated PPE Store'. The right column has a 'SHOP' section with links to 'Buy Our Products', 'Sell Your Products', 'Terms of Service', 'Refund Policy', 'Shipping Policy', and 'Privacy Policy'. At the bottom right, there are social media icons for Facebook, Twitter, and LinkedIn, and a BBB Accredited Business badge. The footer contains a language selector (English), a row of payment method logos (Amazon, AMEX, Discover, Google Pay, Apple Pay, Microsoft, PayPal, Venmo, Visa), and a copyright notice (© 2020 xs supply).

xs supply  
do business with confidence™

10360 72nd Street, Unit 820  
Largo, FL 33777

(844) 790-3897 (call or text)  
support@xs-supply.com

QUICK LINKS

- About
- Meet The Team
- FAQ
- Contact
- Dedicated PPE Store

SHOP

- Buy Our Products
- Sell Your Products
- Terms of Service
- Refund Policy
- Shipping Policy
- Privacy Policy

f t in

BBB ACCREDITED BUSINESS  
BBB Rating: A+

English >

a AMEX d b e o p k s l m n o p q r s t u v w x y z

© 2020 xs supply



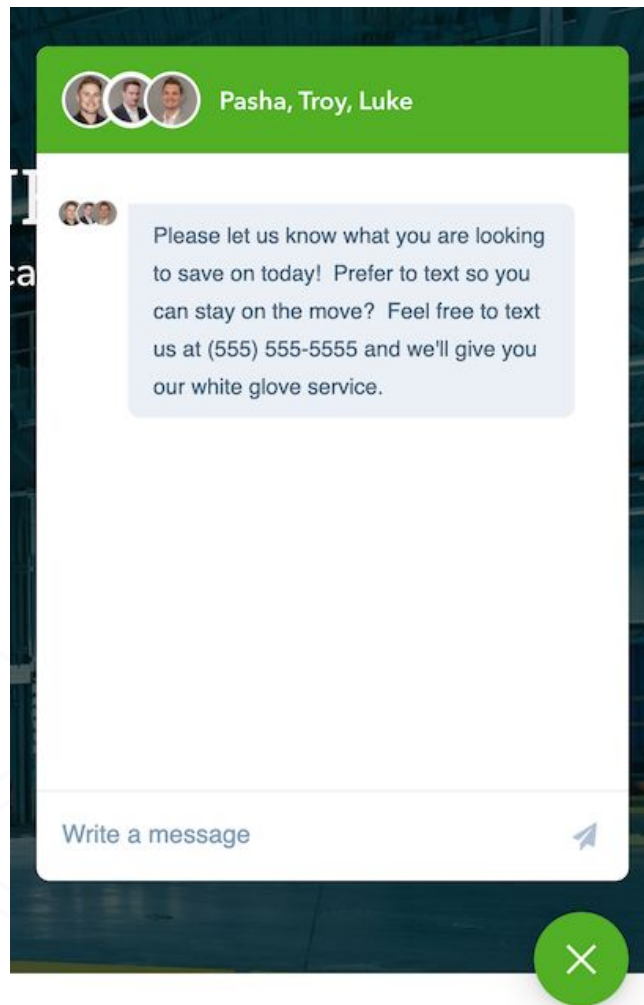
Beetexting

# TEXTING + CHAT WIDGET

Website chat can leave the customer feeling trapped to their browser tab. This can make them feel like they are waiting in line (some won't wait and the session may expire). Text allows them to move on but still get support.



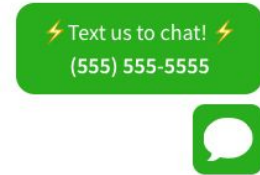
**Beetexting**





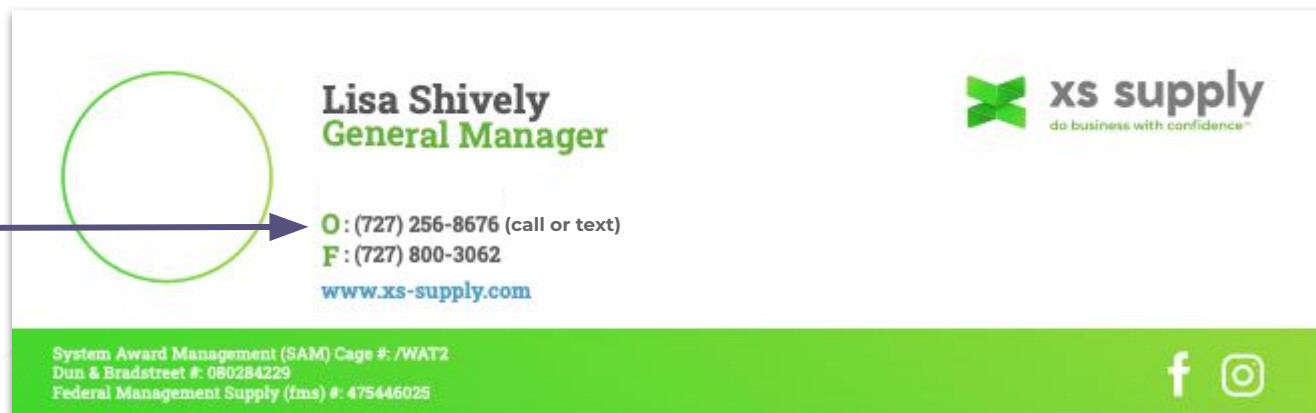
# TEXTING vs CHAT WIDGET

Replace chat widget with text widget.  
When customer click it will automatically  
open thier texting app. Can choose to  
display on desktop and disable this link or  
display texting widget for mobile users  
only.



**Beetexting**

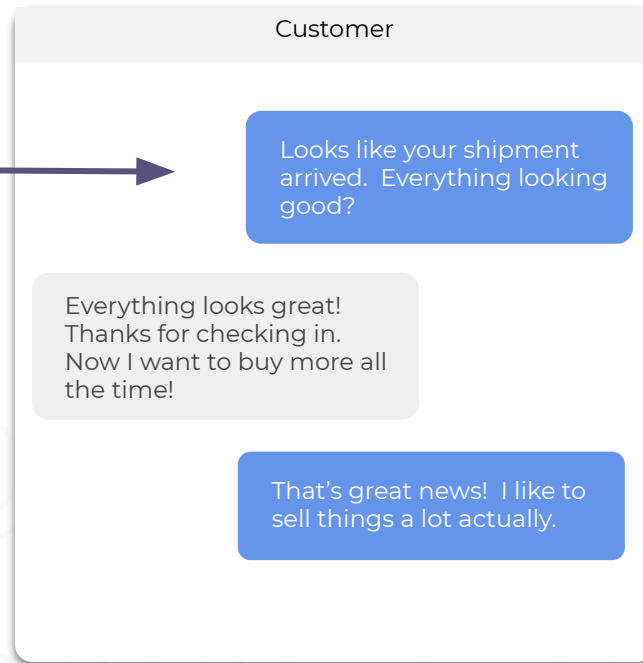
# TEXTING + SIGNATURE



**Beetexting**

# TEXTING + AUTOMATION

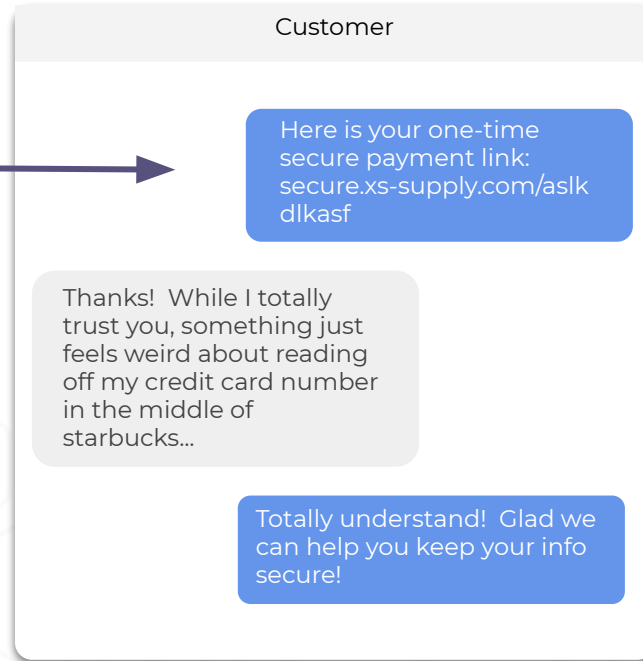
Automatically sent to customer from their sales rep's line upon order shipment delivery per ERP.



**Beetexting**

# TEXTING + AD-HOC PAYMENT

Send one-time secure payment link vs taking down CC info by phone for ad-hoc payments.



**Beetexting**



# Beetexting